

## Message to Residents – OTOW Reopen Plan – Phase 1

When the very difficult decision was made to close all facilities, it was based on information provided by Governors Executive Orders, recommendations from the CDC and Florida Health Departments and other experts. The first responsibility was for the safety of residents and employees. It is once again difficult decision time, and we are relying on those same orders, recommendations, and experts to provide direction in reopening OTOW.

Florida Governor DeSantis' "Phase 1: Safe. Smart. Step-by-Step. Plan for Florida's Recovery" Executive Order 20-12, goes into effect, Monday, May 4<sup>th</sup>. Key components of the order that impact OTOW's Phase 1 reopening decisions include:

### Responsible Individual Activity

- All persons in Florida shall continue to limit their personal interactions outside the home
  - Essential services and activities should continue to follow safety guidelines issued by the CDC and OSHA
- Senior Citizens and individuals with significant underlying medical condition are strongly encouraged to stay at home and take all measures to limit the risk of exposure to COVID-19
- All persons in Florida should:
  - Avoid congregating in large groups...groups of people greater than ten are not permitted to congregate...
  - Avoid nonessential travel...outside of Florida
  - Adhere to guidelines from the CDC regarding isolation for 14 days following travel on a cruise or from any international destination and any area with significant presence of COVID-19
- Business Restricted by Previous Executive Orders
  - Bars, pubs and nightclubs...shall continue to suspend the sale of alcoholic beverages for on-premises consumption
  - Restaurants and food establishments...may allow on-premises consumption of food and beverage so long as they adopt social distancing measures and limit their indoor occupancy to no more than 25 percent of their building occupancy...Outdoor seating is permissible with appropriate social distancing... six feet between parties, only seating parties of 10 or fewer people and keeping bar counters closed to seating.
  - Gyms and fitness centers remain closed.
- Other Affected Business Services
  - In-store retail sales may open store fronts if they operate at no more 25% of building occupancy

- Museums and libraries may open at no more than 25% of their building occupancy...

OTOW is taking slow, incremental steps to reopening the community. The following amenities will open MAY 6<sup>th</sup> with safety protocols and capacity limitations in place--Golf Courses, Pools, Library, Dog Parks, and Restaurants. All residents must be responsible for their own personal safety and for compliance with the safety protocols for each location. Any violation of the posted amenity rules may result in the amenity closing. Disrespect of employees enforcing amenity rules will not be tolerated and will result in loss of privileges.

**Golf** will resume with strict safety protocols May 6th

- Social Distancing of at least 6 feet is required at all times.
- No gathering at first tee permitted.
- No gathering of any groups permitted.
- Do not arrive to course more than 20 minutes before tee time.
- Tee times at least 10 minutes apart to ensure social distancing.
- All Driving Ranges and Putting Greens will remain closed to ensure proper social distancing.
- All rakes, ball washers and coolers removed.
- Cut PVC pipe on bottom of flagstick with raised cup.
- Flag Sticks may not be touched or removed.
- Single Riders in golf carts only. (Unless live in the same household)
- No guests allowed
- All sand bottles, coolers and sand scoops removed.
- No scorecards or pencils on carts.
- Residents must remove all trash before returning carts.
- Staff will not be permitted to touch resident bags or personal belongings.
- Pro Shop will remain closed.
- Pro Shop staff will take all payments via phone.
- Pro Shop will be open 7am to 5pm to take phone calls, green fee payments and tee times.

**Outdoor Pools and Arbor Indoor Pool** (will open at 50% Bathing Load Capacity) May 6th

- Maximum use of pool
  - Recreation = 50
  - Arbor Indoor = 37
  - Arbor Outdoor = 18
  - The Lodge = 62
  - Candler Community = 25

- Indigo Community = 25
- Indigo South = 30
- 2 hour time limit for each resident
- Chairs spaced 6 ft. apart (unless live in same household)
- Residents required to wipe down chairs before and after use
- Pool entry from one gate only, 6 ft. spacing cue will be marked
- Bathrooms will be limited to toilets and sinks (no showers) with exception of outdoor showers by pools
- Please bring your own hand sanitizer and sanitizing wipes in the event that OTOW cannot replenish its supply
- Bring your own water bottles, water fountains and coolers will be disabled
- Hours limited to 8:00 am to 6:00 pm
- Resident ID's will be mandatory to present to pool monitor upon entry into pools
- No Swim or Exercise Classes or Club Activities will be permitted during this time
- Bathrooms are open at all pool locations. Recreation pool bathrooms are deluxe porta bathrooms due to construction.
- No guests allowed

#### **Library will open May 6th**

- Hours M-Sat. 9:00 am – 1:00 pm
- Hobby Bathrooms will be open during these hours
- Mask must be worn at all times while inside
- Library will be limited to maximum of six at one time in the library excluding Librarian
- Resident ID will be required for access
- All books returned must be put in drop off box located by entry doors
- Six ft. distance will be required at all times

#### **Dog Parks will open May 6th**

- Maximum of 10 persons, distanced 6 ft. in each dog park
- Parks will open at 8:00 am and close at 6:00 pm
- Face Mask Recommended
- No guests allowed
- Resident IDs required – periodic checks will be made
- No additional items of furniture, pools, or toys may be brought to the park

#### **Restaurants**

##### **The Club at Candler Hills**

- Delivery 12:00 pm -7:00 pm
- Hours 11:00 am -8:00 pm including Sunday. No brunch.

- Inside seating limited to 25% capacity (Beginning May 4<sup>th</sup>)
- Reservations suggested.
- Patio is still first come first serve.
- No parties over 10.
- Mother's Day regular menu with prime rib and a ham dinner special.
- Curbside delivery still available

#### Sid's Coffee Shop and Deli

- 8:00 am to 3:00 pm Closed on Sunday
- Take out service
- Inside seating limited to 25% capacity (Beginning May 5<sup>th</sup>)

#### The Pub – Opening May 6th

- 11:00 am – 6:00 pm
- Inside seating limited to 25% capacity (Beginning May 6<sup>th</sup>)
- Service available outdoor veranda
- No parties over 10.

**Pavilions and all other Outdoor and Indoor Facilities remain closed at this time!**

#### **Resident Services Update**

- Please continue to email [otowservice@otowfl.com](mailto:otowservice@otowfl.com) or phone at 352.236.6869 for service needs
- The office will open for appointments **only** on Monday, May 11<sup>th</sup>. Please do not arrive at the office prior to your scheduled appointment time.

OTOW will continue to monitor key COVID-19 metrics for Marion County. The trend is expected to continue to move in a positive direction. With all residents responsible for their own personal safety and for compliance with the safety protocols for each location, additional facility openings will occur in the near future.