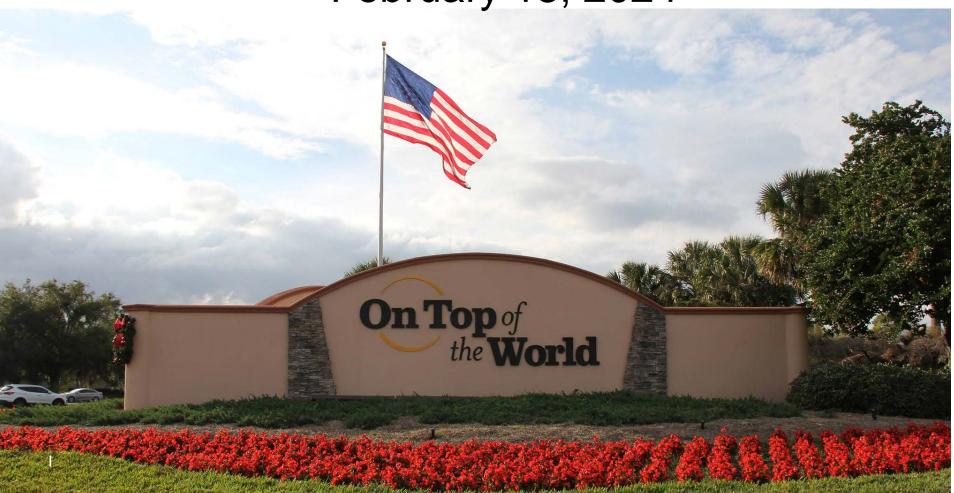
OTOW (CENTRAL)

OWNER'S ASSOCIATION

Annual Meeting February 13, 2024



Agenda Item 1 – Call to Order & Introduction of Board of Directors/Officers/Guests

- Kenneth Colen, Chairman
- Robert Colen, Vice Chairman
- Paul Brunner, Director
- Nancy Grabowski, Director
- Guy Woolbright, Secretary-Treasurer
- Patty Soriano, Assistant Secretary

Guests:

- Mary Anne Lynum, General Manager
- Kristin Kaljaspolik, Budget Analyst, Management Company
- Jeff Pedrick, IT Department
- Barrie Buenaventura, Association Counsel

Agenda Item 2 – Proof of Notice of Meeting

- Notice of this meeting was mailed on January 30, 2024 to all Owners, pursuant to USPS Mailing Receipts
- Agenda was posted at the Recreation Center (upstairs and downstairs) January 31, 2024, pursuant to an Affidavit of Posting

Agenda Item 3 – Reading or Waiver of Reading and Approval of Minutes

- Members, the Minutes from the December 14, 2022 Annual Meeting are available at any time.
- Do I hear a motion from the floor to waive the reading of these minutes and approve them in the form presented?

Agenda Item 5 – Owners Comments per Rule 19

For those owners who have requested to speak, when your name is called, please approach the microphone in the middle aisle and announce your name and address for the record.

Agenda Item 6 – Board Reports

Appfolio Software Jeff Pedrick





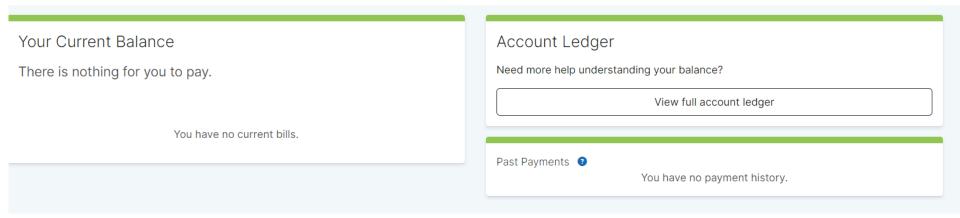
Owner Portal Functionality

- This is a voluntary program, if owners wish to enroll, please ensure you have an email address registered with the Association.
- If you do not wish to enroll, simply ignore the Appfolio invitation email that will be sent to owners on March 1, 2024
- Owners will be able to do the following securely from the Owner Portal:
 - Remit payment for CSF or other Assessments (i.e. Roofs, etc.) via
 eCheck, credit or debit card if your bank accounts are enabled for online payments.
 - Update bank account information
 - View and download documents shared in AppFolio.
 - Submit Maintenance Request
 - Communicate with OTOW staff and departments



Making Payments Online

- Owners will be able to make CSF payments online using the Owners Portal
- Owners can see previous payment history and view the account ledger





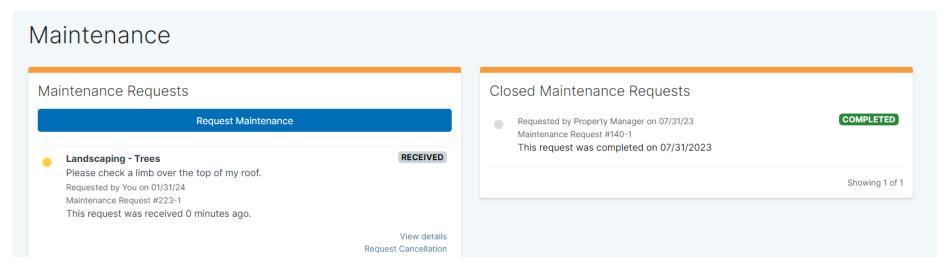
*AppFolio Online Payment Fee Schedule

- Credit Card: 3.49% of the total amount per transaction
- ➤ Debit Card: \$9.99 flat fee per transaction
- > eCheck (ACH): \$2.49 flat fee per transaction
- ➤ Electronic Cash Payments: \$3.99 per transaction. Transactional limits apply

*Convenience fees ONLY apply when payments are made through Appfolio portal; Management Company initiated ACH and mailed in checks continue to have no fee. Your Association and Management Company do not benefit from these fees. Appfolio convenience fees are subject to change at any time.

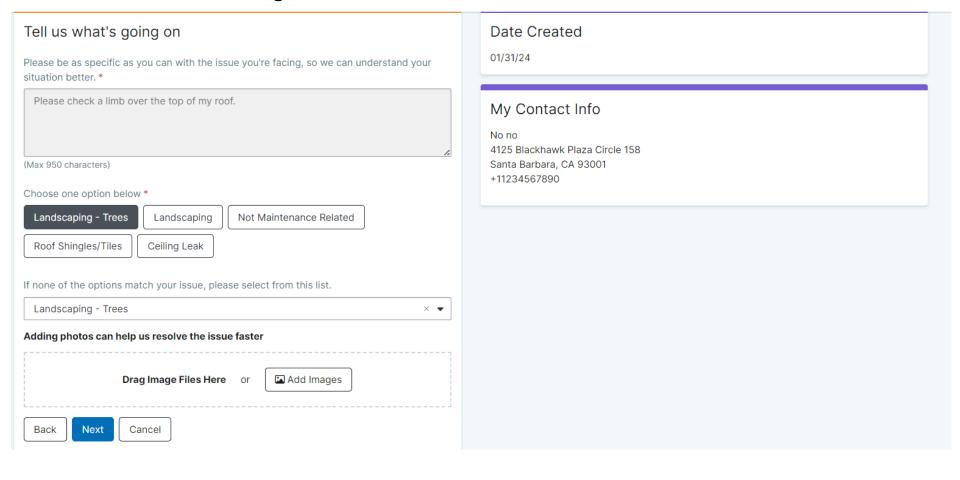


Request Maintenance/Track Requests



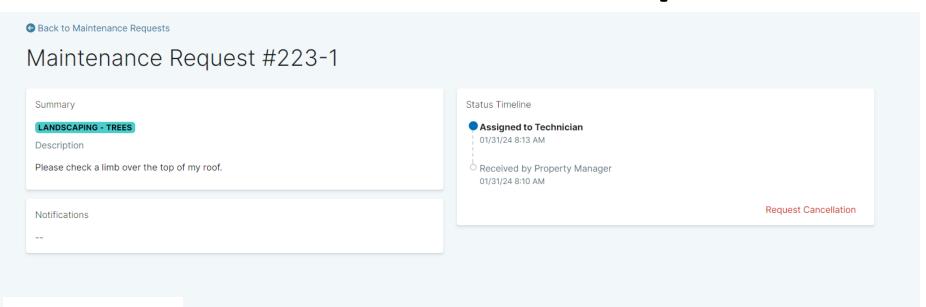


Request Maintenance





Track Maintenance Requests

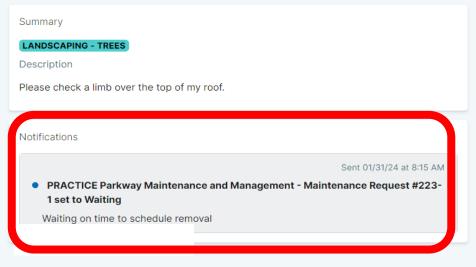




Track Maintenance Requests

G Back to Maintenance Requests

Maintenance Request #223-1

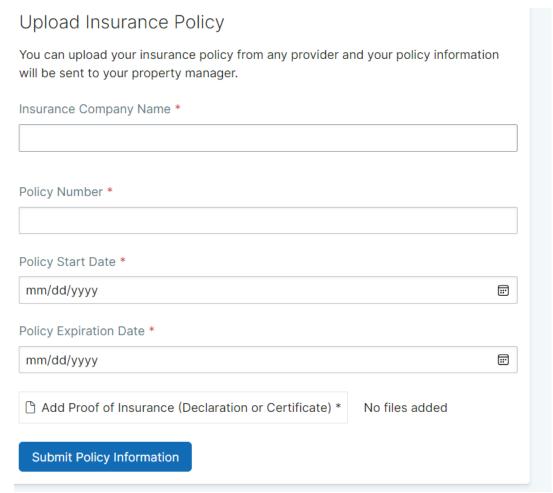




Obtain updates on Owner requested work orders.



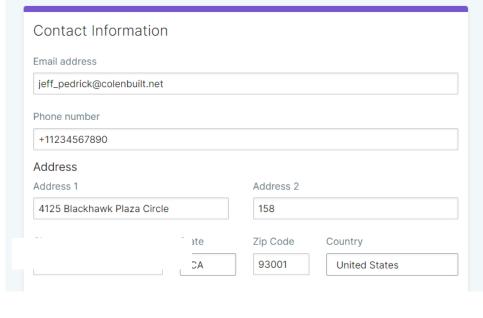
Update Insurance Information





Update Contact Information

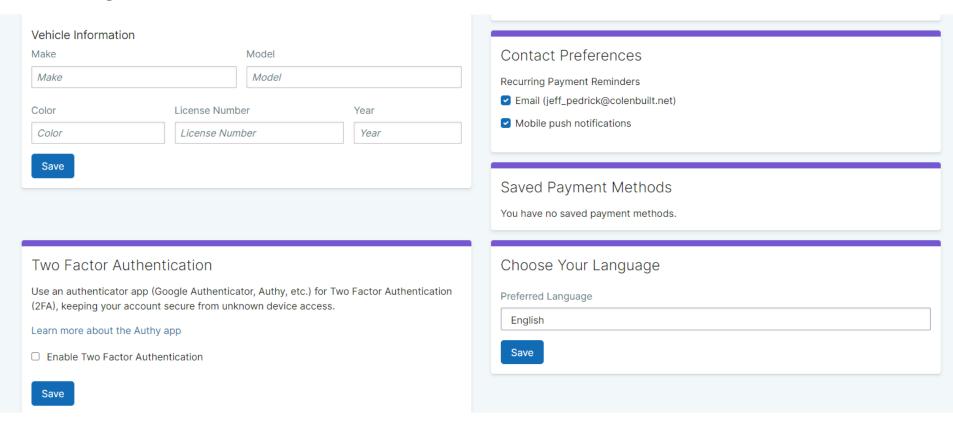
Account Profile



Password
Create a password between 8 and 32 characters in length which includes at least one letter, one number, and one symbol.
Current Password
New Password
Re-Type Password
Save



Update Contact Information - Continued





Mobile App



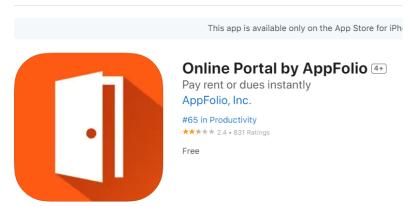
Online Portal by AppFolio







App Store Preview



Agenda Item 6 – Reports from the Board of Directors

Kristin Kaljaspolik

Overview of Operating Budget for FY beginning March 1, 2024

Scope of Services

- 24 hr. Gate Operations
- Resident Services One stop shop for resident service needs
- Building & Grounds Maintenance
- Outside and Building Lighting
- Common Area Water & Sewer
- Trash Collection and Recycling
- Insurance on Dwellings
- Recreation—community and activity centers, dog parks, Veterans Park, mini-golf, tennis, pickle ball, sports areas, flying field, walking trails, fitness, etc.
- Bulk Basic Cable TV (Internet, no cable availability Windsor W, Providence 3, Renaissance, CR Ridge 3 & 4, Avalon 4, 6, & 7, Longleaf)
- Circle Square Ranch Master Association Roads and Landscaped Common Areas,
 Circle Square Commons, etc.
- Rules and Community Standards Enforcement

Circle Square Ranch Master Association



	Included	Included in Community Service Fee (CSF)						
			Residential Water for					
Neighborhood	Bulk Cable	<u>Internet</u>	<u>Irrigation</u>					
OO1000, OO1010, OO1020, OO1030, OO1040, OO1050 CSF 2024-2025 \$452.83								
Avalon 1	✓	-	-					
Crescent Green	✓	-	-					
Crescent Ridge 1	✓	-	-					
Crescent Ridge 2	✓	-	-					
Friendship Park	✓	-	-					
Providence 1	✓	-	-					
Providence 2	✓	-	-					
Williamsurg	✓	-	-					
Windsor East	✓	-	-					
	OO1060 CSF 2	2024-2025 \$465.65						
Avalon 4,6,7	-	✓	-					
Crescent Ridge 3	-	✓	-					
Crescent Ridge 4	-	✓	-					
Long Leaf Ridge	-	✓	-					
Providence 3	-	✓						
Renaissance	-	✓	-					
Windsor West	-	✓	-					
	OO1070 CSF 2	2024-2025 \$467.04						
Americana Village	✓	-	✓					
Friendship Colony	✓	-	✓					
Friendship Village	√	-	✓					

Budget Year Over Year

EXPENSES	2024-2025	2023	3-2024	Change	% Change
Gate Access	\$ 476,800	\$ 5	506,183	\$ (29,383)	-5.8%
Building & Ground Maintenance	\$11,271,758	\$10,8	847,913	\$ 423,845	3.9%
Outside & Building Lighting	\$ 175,438	\$ 2	157,319	\$ 18,119	11.5%
Cable *	\$ 798,816	\$ 7	735,061	\$ 63,755	8.7%
Trash	\$ 339,915	\$ 3	302,405	\$ 37,510	12.4%
Insurance	\$ 3,610,953	\$ 1,7	705,072	\$ 1,905,881	111.8%
Recreation	\$ 5,579,863	\$ 4,6	688,935	\$ 890,928	19.0%
General & Administrative	\$ 500,870	\$ 4	477,354	\$ 23,516	4.9%
Circle Square Ranch Master Association	\$ 1,804,328	\$ 1,5	544,657	\$ 259,671	16.8%
ACH Rebates	\$ 119,288	\$ 2	114,362	\$ 4,926	4.3%
TOTAL EXPENSES	\$24,678,029	\$21,0	079,261	\$ 3,598,768	17.1%

^{*} Charges for cable are included in the community service fee only where bulk cable is available. The CSF calculation is adjusted to remove the charge for those not applicable (Windsor W, Providence 3, Renaissance, CR Ridge 3, Avalon 4, 6, & 7, Longleaf Ridge – Internet only NO cable)

- Insurance
- Addition of 233 homes projected for 2024-2025 budget year
- Labor Costs
 - State and Federal Mandates
 - Raised labor rates and increased benefits to offset labor shortage

On-going Maintenance

- Tree maintenance
- Driveway Maintenance
- Home Repaints (7 year cycle)
- Street Pavement Maintenance and Striping

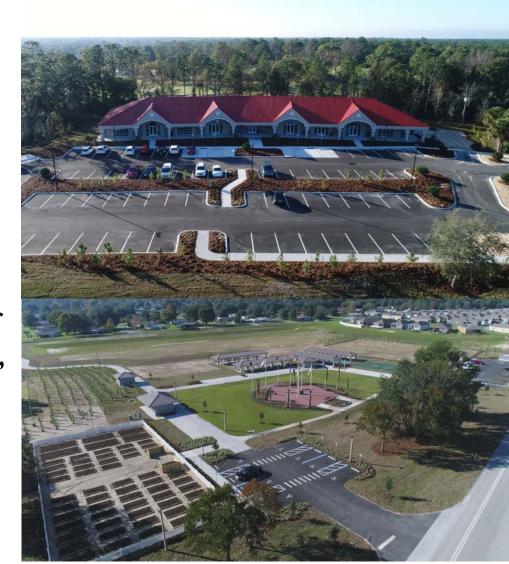
- Petroleum based products continue to be volatile
 - Fertilizer, pesticides, paint, asphalt, fuel, and roofing materials
- Third-party contractors used for landscaping maintenance in common areas and in some neighborhoods
- Fuel/ Repair costs are increasing:
 - More vehicles and mowers needed to keep pace with recent growth
- **Spectrum Basic Cable** (in applicable neighborhoods)
 - Contractual 4% increase and additional homes

Road Maintenance and resurfacing planned for 2024-2025:

- Repaving of <u>SW 99th Street Road</u> from the intersection at resident services to <u>SW 94th St</u>
- The next section of <u>SW 94th Street</u> from the Windsor entry to just before the Arbor Club
- Many small patches and striping will be performed throughout the community.
- Other areas will be repaired throughout the year as the need occurs.

Recreation

- Increased building
 maintenance and
 improvements,
 pesticides/fertilizer increases,
 and labor increases
- Gateway of Service reimbursements from Candler Hills, Indigo East (participants), and Weybourne Landing (participants), have increased to offset some operating expenses



Mary Anne Lynum

Roof Replacement Overview

- RFP was mailed to 14 contractors
 2023
- Five of those contractors responded
- Two qualified bidders who met the terms of the RFP were selected
- Letters have been mailed to each owner with bid estimate
- GAF System Plus Limited
 Warranty is provided by roofing contractor







The Legal Staff When is Downser/Escladed. This Settler Rus Limited Ribonoty covers custom GAF noding products installed on your roof (the "GAF Roducts") including GAF Asphalic Shingles. GAF Roducts Cop Shingles. GAF Starter Shingle Singles, GAF Least Borner Foodcast. GAF Boot Death Products in Products And Clark Roducts Cop Shingles. GAF Starter Shingle Singles, GAF Least Borner Foodcast. GAF Boot Death Products in Products And Clark Roducts Cop Shingles. GAF Starter Shingles Shingles

GAF Shingles	Manufacturing Defect Coverage			nd Warrasty Coverage	Algoe Warranty Coverage		
	Limited Warranty Term	Smort Choice* Protection Period**	Limited Werroary Term	Wind Speed Coverage (mph / km/h)	Limited Warranty Term	Smart Cholos* Protection Period*	
LayerLock"-labeled Shingles	Lifetime*	SO Years	15 Years	WindProves" Limited Wind Warranty***: No maximum wind speed.	StainQuard Plus": 25 Years	StorGuard Plus": 15" / 10 Years	
			-	For all other installations.			
				With Special Installation***** 130/509 Without Special Installation**** 110/125			
Lifetimer Shingles	Lifetime*	SO Vecrs	15 Years	With Special Installation****. 130/207 Without Special Installation****. 110/125	StoinGuard Plus*: 25 Years StainGuard*: 10 Years	SteinGuard Plus**: 15*/10 Years SteinGuard*: 1 Year	
Marquis WeatherMax ^a	30 Years	20 Years	S Veers	80/130	No coverage	No coverage	
Royal Sovereign®	25 Years	20 Nos	5 Negrs	6096	StateGuard*	StoinGuard*:	
more consisting.	100000	201012	-		10 Years	1 Year	
GAF Ridge Cop Shingles	Menufacturing Defect Coverage		Wind Warranty Coverage		Algoe Warranty Coverage		
	100000000000000000000000000000000000000	one on the contract.	Umited Worranty Term	Wind Speed Coverage (mph / km/k)	Limited Warranty Term	Smart Choice* Protection Period**	
TimberTex ^e , Ridgloss ^e , TimberCrest ^e	Limited Wormery Term and Smart Charce* Protection Period** lasts as long as the wat- ranty for manufacturing defects for the type of shingle installed in the feel of the root.		15 Years	With Special Installation**** 130/209 Without Special Installation**** 110/175	Standuard Plus*: 25 Years	StorrQuard Plus": 10" / 10 Yeors	
Seal-A-Ridge*, Seal-A-Ridge* AS	Limited Worrosty Term and Smart Chalce* Protection Period** losts as long as the war- ronty for manufacturing detects for the type of shingle installed in the field of the roof.		5 Secre	93/144	StoinGuard Plus**: 25 Years	SteinGuard Plus*: 15* / 10 Nears	
2º Ridge	Limited Worrosty Iess and Steam Obolce* Protection Period** Isoth as long as the war- rosty for manufacturing defects for the type of shingle installed in the feld of the root.		5 Years	With Special Installation**** 90/144 Without Special Installation**** 73/10	StoinGuard Plus**: 25 Years	StorrGuard Plus** 16*/10 Years	
	Manufacturing Defect Coverage		Wind Warrenty Coverage		Algoe Worranty Coverage		
GAF Starter Strip Shingles					Limited Warnerty Term	Smart Choice* Protection Period**	
StarterMatch [®]	Protection Period	ty Term and Smart Chaice* Ma** tools as long as the war- charing datects for the type of in the Seld of the root	No coverage		StoinGuard Plus") 25 Years	StoinGoard Plus*: 15* / 10 Years	
All Other GAF Starter Strip Shingles	Protection Perio	ty Term and Smart Obolice* of** lasts as long as the war- cluring detects for the type of in the field of the root.	No coverage		No coverage	No coverage	
Other GAF Accessories	Monufact	uring Defect Coverage	Wind Warranty Coverage		Algae Worranty Coverage		
GAF Leak Barrier Products	Limited Womanty Term and Smart Choice* Protection Period** lasts as long as the war-		No coverage		No coverage		
GAF Roof Deck Protection Products	ranfy for manufa	old the field of the roof.					
GAF Cobra* Affic Ventilation Products							
nazioles, fine (intrinse wymony) term and 30-3 pagesplan, generalizated sinfly, mightus an "15-year Simpli Challes" Pretection Fached Protection Petrol in 20-years "Smart Challes" Promotine Fached: refers for Sociations. The sample promotine for in this war	nor provided period this, constitutionally or his or Shartisheard Plus" day he-crucial period of Sens- ration with the con- er of months which how er of months which how	non application and no minimus and assi- mationing association, application are from the Cembel applies and final elaboring contribution of the GAT Produc- tion that provided for during the Smith Co- edigonal since existing the Smith Co- edigonal since existing the The code of	seasones exilipted on a an in surviving, office building, a mattel bath State-Guard P (to dowing which the cover those "Perfection Person of a cooks by the number of a	ge provided for in this lemited warrante is non-po- and any nameds will be reduced to reflect the os- centra in the womanly lems. For a calcium woman	idis. Firmens offer high of day ye. Hill sees and the non-got or all other entellations. The 1 ordisc. After the Smart Choic incus home received from you inc. GAF's portetoxinon in year	ner or building, qualition is report Chicach [*] of Protection Ferred apect- r GAF Protects. The omount is 51 and beyond is 20%.	

Whe is Covered by Talis United Warranty: Transferability
This are covered by this Initiation was not be the United States or Conada and are the original property owner (i.e., not a builder or installer) or the first subsequent owner if the warranty was appoprly interfered.

This limited serviciny may be hardwardered with the second convert man frostly GMF in various of the second convert man frostly confered to the second convert man frostly that the second convert man frostly that the second convert man frostly con

Metal it has variorly as initially regulated by a UP Authorized Priorie Studen. The buyer of the bone must notify GMP in writing within 60 days of losing file to the property for coverage to be broatlened. As the home buyer will fine be considered to be the original owner under this warranty.

Manufacturing Defects: What is Covered/Sole and Exclasive Sensely.

ercords he lined clove. New Wind Worsely and Align Wincrety are occured approach below.

(1) Oursige the Sear Challed* Presidents Presidents Anniel Chall Visit press you be this discovable on the Chapter or in-cross any defecting fail Producing transfer and comment of the Producing transfer and the Chapter of the Producing transfer and the Chapter of the Producing transfer and the Chapter of t

(2) After the Senert Dissise? Presentise Persent the proper or re-cover cost, replacement GAP Products, or reinhousement provided by you will be reduced to reflect the use you hove received from your CAP Products. The remaind and on will be collected by dissingly an internet or mornium without how be capital price and considerion the detail on the price and product in the warrant in term. For a billiative warranty, GAP is combustion in years 31 and beyond is 20%. After the non-crowing person, GAP's remainum liability for any red shell NOT exceed three times the removalities of and representative GAP Products before any reduction for use.

Materials Required:

(At least 3 of the following)

- GAF Roof Deck Protection
- GAF Leak Barrier
 - Weather Watch in valleys and around penetrations
- GAF Attic Ventilation
 - Cobra Ridge Vent III
- GAF Ridge Cap Shingles
 - Seal-A-Ridge® Ridge Caps used at hips and ridge.

Hurricane
lan –
Home's GAF
Roof that
was spared



- Material requirements provide for an upgraded water barrier of protection
- Crew removing leaves and debris from the roofs
- Insurance Benefit good claims history

Shingle Warranty Rating

- The life expectancy of shingles in Florida is 72% of the national shingles rating, i.e., 40 year national shingle ~ 21 year in Florida
- Florida sun is very harsh on roofs with expansion/contraction due to wide swings in temperature and ultraviolet rays of sun which causes the loss of granules that protect shingles
- Shingles start to curl around the edges which allow wind and rain entry and causes the wood to rot and the constant wetting and drying of the wood may cause warping
- Timely roof replacement prevents damage from water, mold, mildew and rot















Agenda Item 6 – Board Reports (cont.) Roof Replacements

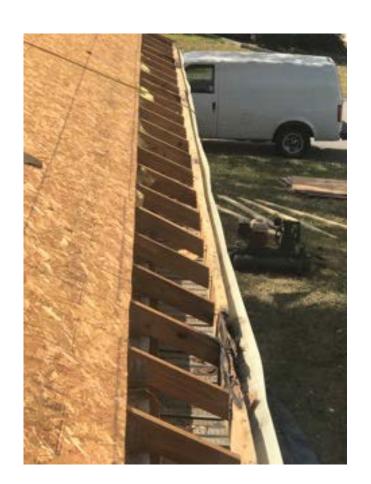
Gutter Problems





Agenda Item 6 – Board Reports (cont.) Roof Replacements

Gutter Problems





Agenda Item 6 – Board Reports (cont.) Roof Replacements

Solar Tubes





Guy Woolbright

Insurance

Insurance

- OTOWinfo.com
- Click On "Associations"
 - Select "OTOW-CENTRAL" and arrow down to
 OTOW (Central) Insurance Requirements

MASTER POLICY PROPERTY INSURANCE

MASTER POLICY LIABILITY INSURANCE

OTOW (Central) Insurance Requirements

Click the buttons to the left to download a copy of important OTOWOA insurance requirements and forms.

Click here for Insurance Responsibility of Owners.

ASSOCIATION NO LOSS LETTER

Insurance

– Click on "Master Policy Property Insurance"



ASSOCIATION NO LOSS LETTER

OTOW (Central) Insurance Requirements

Click the buttons to the left to download a copy of important OTOWOA insurance requirements and forms.

Click here for Insurance Responsibility of Owners.

Insurance

Click on to learn about Insurance
 Responsibility of Owners through an HO-6
 Policy

MASTER POLICY PROPERTY INSURANCE

MASTER POLICY LIABILITY INSURANCE

ASSOCIATION NO LOSS LETTER

OTOW (Central) Insurance Requirements

Click the buttons to the left to download a copy of important OTOWOA insurance requirements and forms.

Click here for Insurance Responsibility of Owners.

Insurance

- HOA Master Policy covers the structure
- You cover contents from wall and floor coverings
- HO-6 is the type policy to cover your unit
 - Contents
 - Improvements
 - Loss Assessment
 - Loss of Use







Protect Your Home When You're Away

Have preventative measures in place before you leave!







NAMED INSURED

Replacement Cost - Similar Construction - Coverage A

B1 Limited Replacement Cost - Coverage B

MORTGAGEE AND ADDITIONAL INTERESTS

Mortgagee

Loan Number: N/A

Coverage		Limit of Liability	
A Building Property		\$	128,500
B Personal Property		Š	128,500
C Loss of Use		\$	51,400
D Loss Assessment		\$	2,000
Additional Coverages			
Arson Reward			\$1,000
Credit Card, Bank Fund Transfer Card, Forgery, and Counterfeit Money			\$1,000
Debris Removal	Additional 5% available/\$1,000 tree debris		
Fire Department Service Charge	\$500 per occurrence		
Fuel Oil Release			\$10,000
Locks and Remote Devices			\$1,000
Trees, Shrubs, and Landscaping	5% of Coverage B amou	int/\$75	50 per item
SECTION II - LIABILITY COVERAGES AND LIMITS			
Coverage		Limit of Liability	
L Personal Liability (Each Occurrence)		\$	100,000
Damage to the Property of Others		\$	1,000
M Medical Payments to Others (Each Person)		\$	5,000
INFLATION			
Inflation Coverage Index: 301.8			
DEDUCTIBLES			1311-01
Section Deductible	De	Deductible Amount	
Other Losses		\$	1,000
Hurricane 2.00%		\$	2,570
LOSS SETTLEMENT PROVISIONS			





FORMS, OPTIONS, AND ENDORSEMENTS

H6-2159	Condominium Unitowners Policy
HO-2571	Hurricane Deductible
HO-2569	FL Cat Grnd Cover Collapse Cov
HO-2656	Cyber/ID Restoration/Fraud Cov
HO-2445.2	Back-Up Of Sewer Or Drain - 30% of Coverage B/\$ 38,550
HO-2229.1	Amendatory Endorsement

ADDITIONAL MESSAGES

TO DITTO THE THE OWNER OF THE OWNER		
Florida Assessment - Full Entity Name	Amount	
2022 Florida Insurance Guaranty Association (FIGA) Assessment 2	\$	16.69
2023 Florida Insurance Guaranty Association (FIGA) Assessment 3	\$	8.99
Florida Emergency Management Preparedness, and Assistance Trust Fund Assessment	\$	2.00
Total Florida Assessments	\$	27.68

Your building code effectiveness grading schedule adjustment can range from a surcharge of 1% to a credit of 8%. Your Building Code Effectiveness Grading Schedule Adjustment: \$15.00 CR

Hurricane Deductible Notice

Hurricane Deductibles may be per calendar year. There is also a possibility that the deductible applied at the time of hurricane loss may be different than the amount shown. Refer to the applicable hurricane deductible and/or hurricane coverage endorsement attached to this policy. Please contact your State Farm agent if you have any questions.

State Farm® works hard to offer you the best combination of price, service, and protection. The amount you pay for homeowners insurance is determined by many factors such as the coverages you have, the type of construction, the likelihood of future claims, and information from consumers reports.

Other limits and exclusions may apply - refer to your policy

Your policy consists of these Declarations, the Condominium Unitowners Policy shown above, and any other forms and endorsements that apply, including those shown above as well as those issued subsequent to the issuance of this policy.

This policy is issued by the State Farm Florida Insurance Company.

Lynne M. Youvell

Participating Policy

You are entitled to participate in a distribution of the earnings of the company as determined by our Board of Directors in accordance with the Company's Articles of Incorporation, as amended.

In Witness Whereof, the State Farm Florida Insurance Company has caused this policy to be signed by its President and Secretary at Bloomington, Illinois.

David J. Khame President

Loss Prevention

- Service HVAC Regularly
- Clean dryer vent pipes annually
- Replace Water Heaters at 10 -12 Years
- Water Alarms and Smoke Alarms
 - Early Warning Detection Alarm
 - Audible Form of property protection
- When out of town
 - Weekly inspections
 - Turn off toilets/water faucets at source

Water Alarms

Zircon Leak Alert WiFi - Smart Electronic Water Detector Alarm with Email, Audio and Visual Alerts - Battery Included



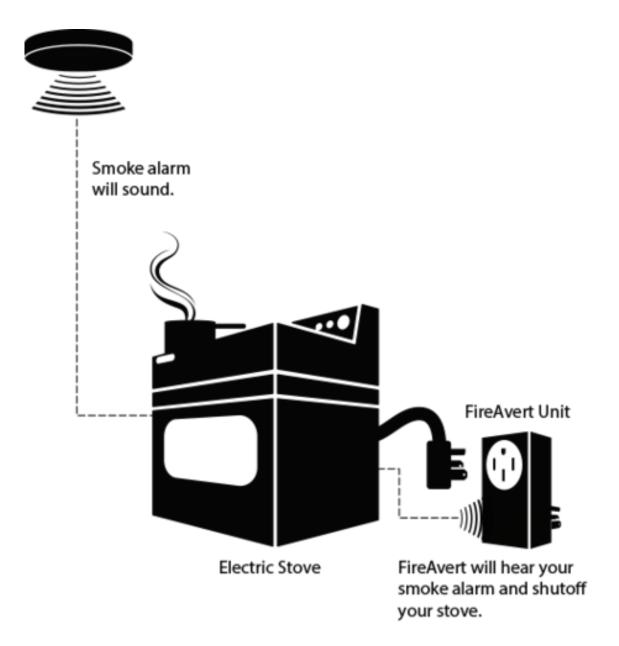
Fireavert.com Gas and Electric Stove Shut Offs

Device Cost \$150





How does FireAvert Work?



Agenda Item 6 – Board Reports (cont.) Recreation

Kenneth Colen, Chairman

Agenda Item 6 – Board Reports (cont.) Recreation

- Recreation Center Pool renovation is on track to be completed for use by end of March
- The Summit (Amenity in Longleaf) has begun construction. Estimated completion date is the summer of 2025. This will include a main pool and a resistance pool that are unique to OTOW.
- At the Town Square, the dance floor work will be complete in March and the Farmer's Market will return to the Square

Agenda Item 6 – Board Reports (cont.) Recreation

The Recreation Center has scheduled new events and trips for 2024 including:

- Disney Springs
- Tree Top tour of the Canyons of Ocala (featuring zip lines and kayaking)
- Winery tours
- Friday Day trips to Marion Markets, Silver River State Park (Glass Bottom Boat tours), Downtown Ocala Art Walk and a visit to the Appleton Museum.



WALKING & BIKING TRAILS

Agenda Item 7 – Answers to Written Questions

Written questions pertaining to agenda items submitted prior to meeting

Agenda Item 8 – Other Business

Agenda Item 9– Adjourn

Do we have a motion to adjourn the meeting?

The Board of Directors meeting will follow.

Thank You for Attending

Board of Directors Agenda

- I. Call to order, proof of notice of meeting, quorum
- 2. Reading and approval of minutes of previous meeting
- 3. Owner comments per Rule 20
- 4. Consider Resolution 2024-01 Budget
- 5. Consider Resolution 2024-02 Special Assessments for roof replacements
- 6. Consider Resolution 2024-03 Rules Amendments
- 7. Consider Resolution 2024-04 Suspensions
- 8. Discuss Association Fines and Suspension Policy
- 9. Consider, if necessary or desired, to record a notice of preservation of the Declaration
- 10. Other business
- II. Adjourn



